

Crosshouse Primary



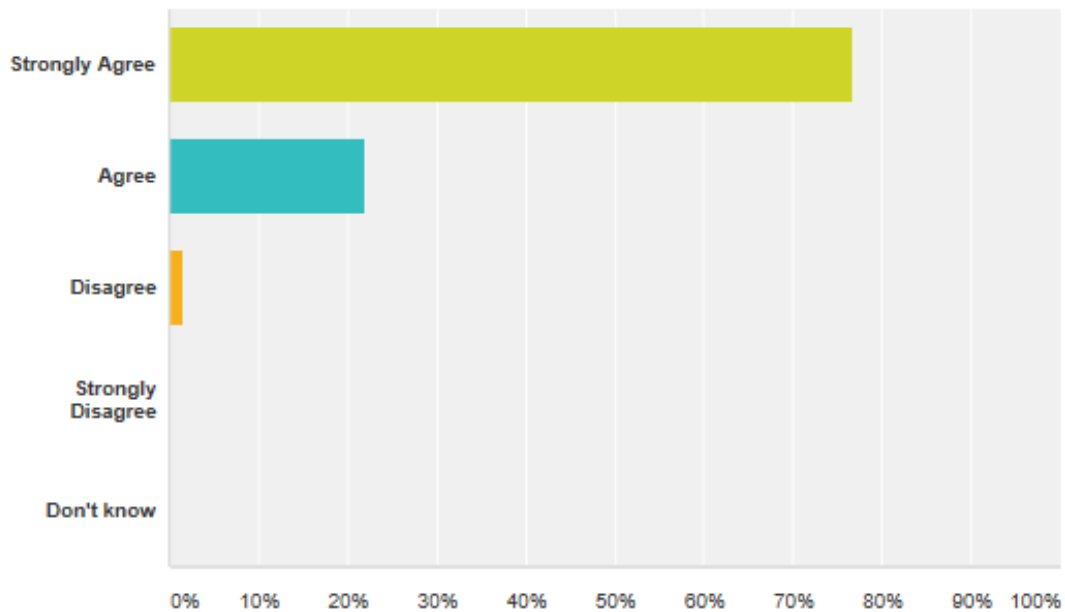
Parent/Carer Questionnaire

Results

June 2017

My child likes being at Crosshouse Primary School.

Answered: 73 Skipped: 0



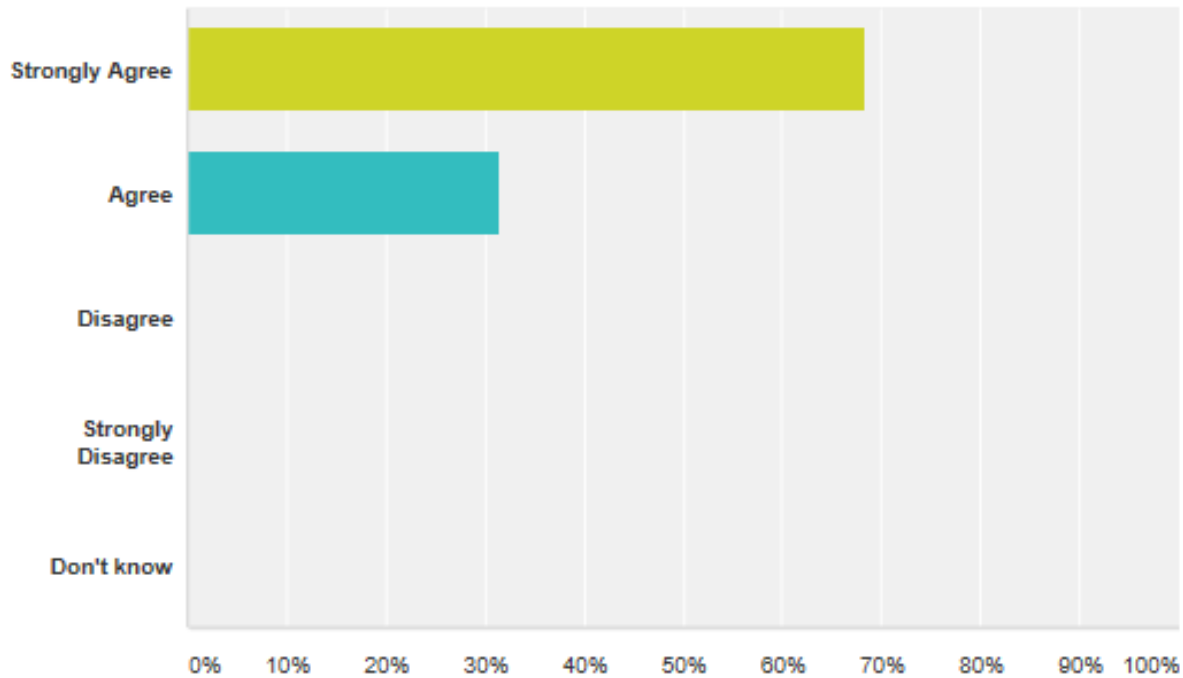
Answer Choices	Responses
Strongly Agree	76.71% 56
Agree	21.92% 16
Disagree	1.37% 1
Strongly Disagree	0.00% 0
Don't know	0.00% 0
Total	73

Comments (9)

- I believe my child enjoys school (apart from the odd morning when just don't want to get clothes on and out house) but always says they have had a good day.
- LOVES it!
- The kids are very proud to be at the school as high expectations are set by the staff and they aim to achieve them on a daily basis
- We recently moved house and my daughter had the option of changing schools which she resolutely declined!
- Both of my girls enjoy coming to school.
- Emma joined Crosshouse March 2016 from England while in Primary 3. Emma is settled in well, we are pleased with her progress. Emma is happy with her teacher, fellow pupils. We even had to ask the Council to give us permanent accommodation in East Kilbride so that Emma can stay in the same school. Mrs Murray and all the staff have supported us so much since Emma joined Crosshouse Primary school. Thank you so much for your support.
- Fantastic values that are instilled from the word go!
- He is delighted to be at Crosshouse. He enjoys the culture and is excited to go back to school after holidays.
- All four of ours are happy in school and nursery.

Staff treat my child fairly and with respect.

Answered: 73 Skipped: 0



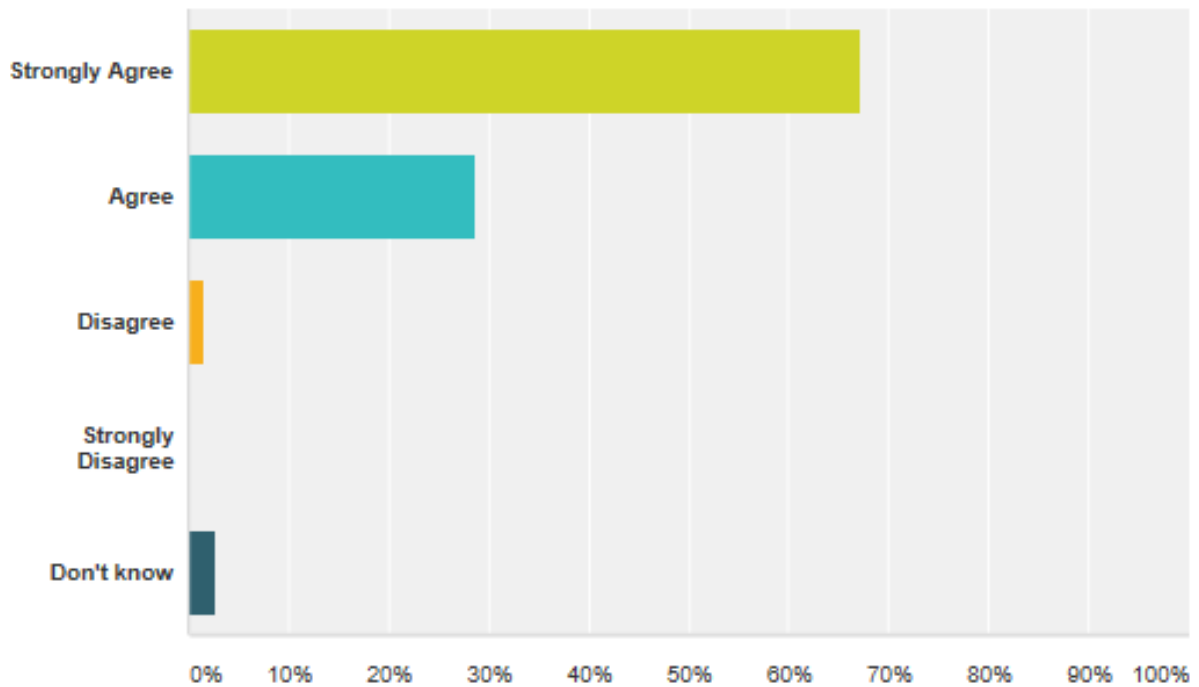
Answer Choices	Responses
Strongly Agree	68.49% 50
Agree	31.51% 23
Disagree	0.00% 0
Strongly Disagree	0.00% 0
Don't know	0.00% 0
Total	73

[Comments \(6\)](#)

- I have no reason to think otherwise.
- My daughter is always given lots of praise and encouragement.
- Always been given the impression that the children are treated fairly. The bronze, silver, gold system seems to work well and the approach is consistent.
- So far Emma is happy the way she is treated at school.
- Always treat my child as an individual and respect and treat fairly
- I have encountered a few incidents over the years.. I can happily say that things have improved and I'm working in partnership with staff

I feel that my child is safe at the school.

Answered: 73 Skipped: 0



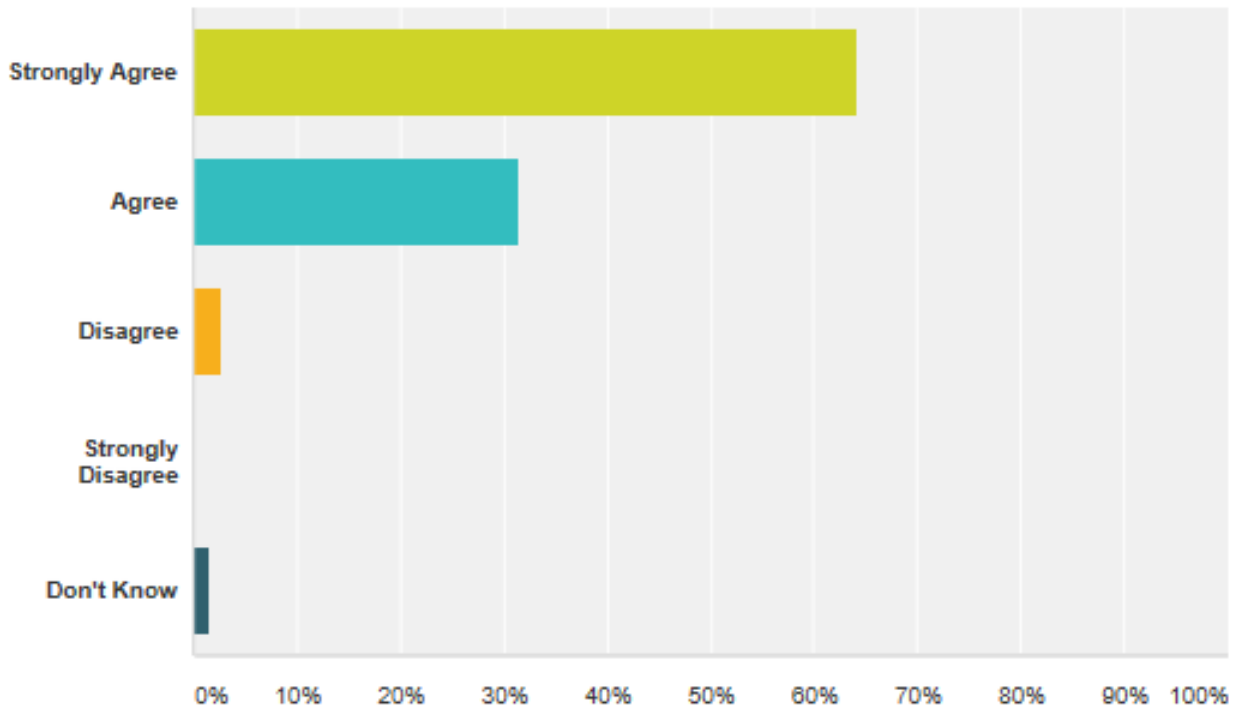
Answer Choices	Responses
Strongly Agree	67.12% 49
Agree	28.77% 21
Disagree	1.37% 1
Strongly Disagree	0.00% 0
Don't know	2.74% 2
Total	73

[Comments \(5\)](#)

- Apart from the odd phone over their time at school where had fall or bang of heads in playground. Although this has not happened in while and think there is more segregation in playground.
- My youngest daughter (P1) was intercepted by another parent when my husband was late to collect her recently and this has made us less convinced of stringent safety measures.
- The school environment is safe
- Bullying in the past not dealt with by teachers or deputy head
- 100% never doubt the staff and or management team with my child's safety

The school helps my child to feel confident.

Answered: 73 Skipped: 0



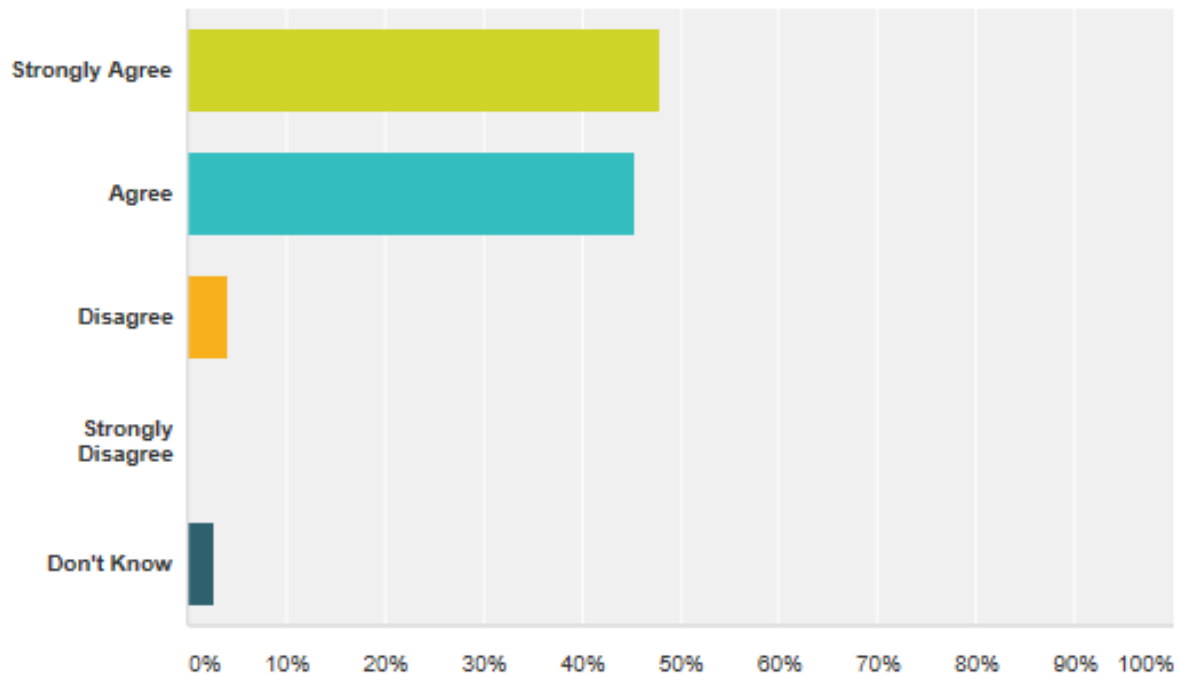
Answer Choices	Responses
Strongly Agree	64.38% 47
Agree	31.51% 23
Disagree	2.74% 2
Strongly Disagree	0.00% 0
Don't Know	1.37% 1
Total	73

Comments (8)

- I absolutely love how you as a staff team work very hard to ensure that children are confident individuals , Arihanna has always been an outgoing girl however since she started attending Crosshouse Primary I have seen her blossom and her confidence has been used to promote her achievements.
- She is encouraged to stretch herself, go on stage , get involved in lots of activities.
- Her confidence is growing Year on Year.
- Crosshouse staff and pupils together are particularly good at nurturing the confidence of their pupils.
- The difference in the kids attitudes towards their school lives has become so much stronger. Outside of the school they are proud of each other's achievements and constantly praising their peers
- Emma takes part in school activities during school clubs.
- They encourage my child to become more confident in all aspects of his work
- My son seems to be enjoying school now as staff understand his needs now.

I feel staff really know my child as an individual.

Answered: 73 Skipped: 0



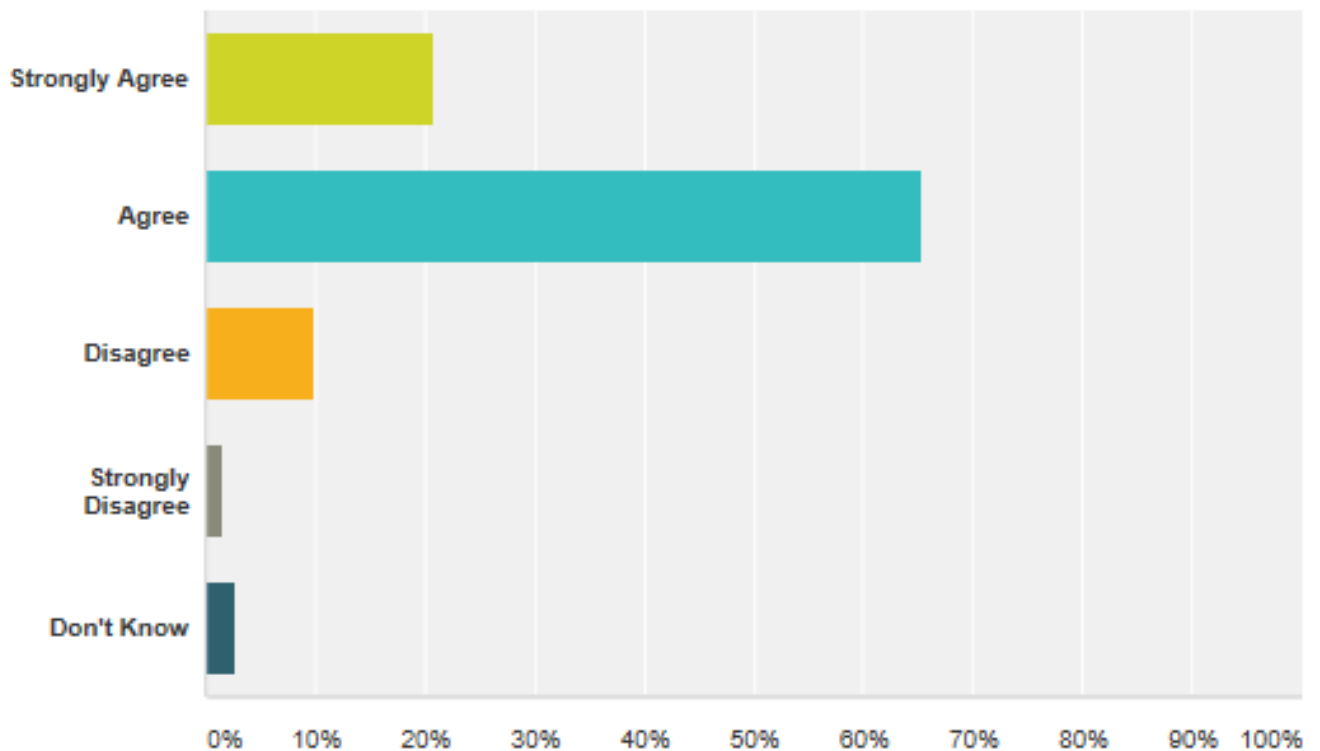
Answer Choices	Responses
Strongly Agree	47.95% 35
Agree	45.21% 33
Disagree	4.11% 3
Strongly Disagree	0.00% 0
Don't Know	2.74% 2
Total	73

Comments (5)

- I feel like the whole staffing within the school take the time to know each child. I find it very comforting that the staff are so proud of each child within the school as a whole and intice each and everyone to do their very best at all times
- Emma is able to express herself
- This has definitely improved.
- Only been attending since August
- I am always surprised when the management team know my children's names even though they aren't their class teacher

My child finds their learning activities hard enough.

Answered: 72 Skipped: 1



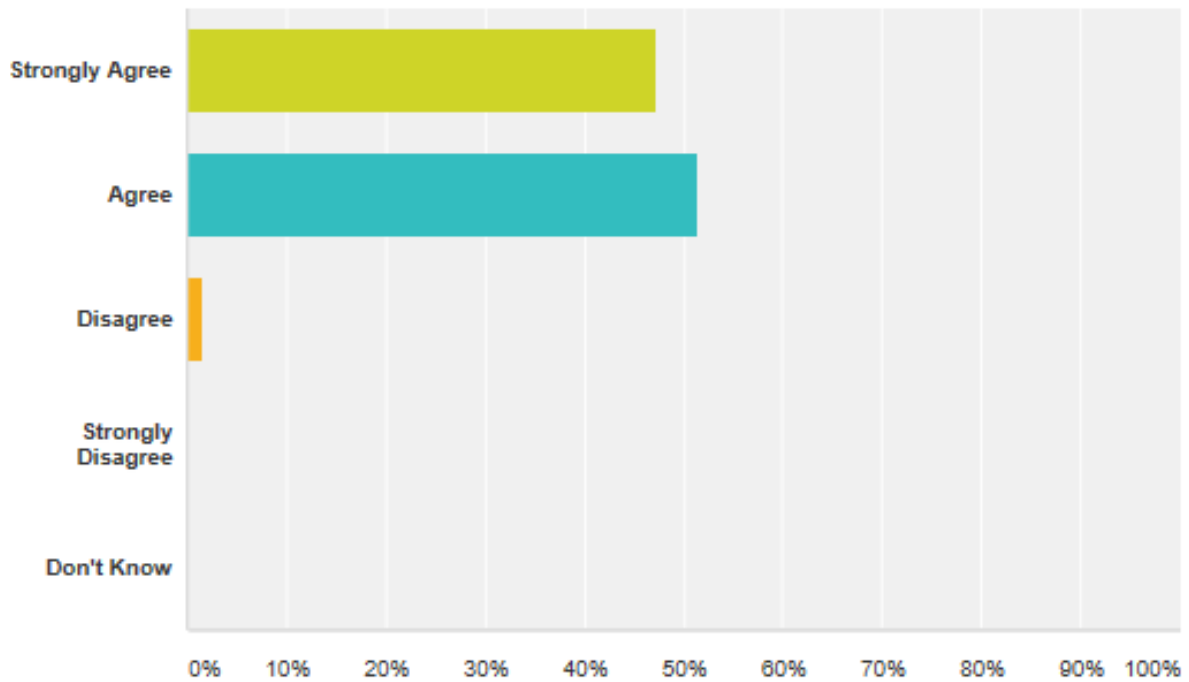
Answer Choices	Responses
Strongly Agree	20.83% 15
Agree	65.28% 47
Disagree	9.72% 7
Strongly Disagree	1.39% 1
Don't Know	2.78% 2
Total	72

Comments (8)

- My child has never struggled with work and sometimes find by end of year ready for new challenge, especially with homework tasks.
- This varies- I think at the start of a new year things tend to be "dumbed down" quite a bit though I understand the school needs to assess everyone's levels.
- It's good to stretch my child to his maximum learning potential
- My children do require guidance on some homework activities but overall challenging activites stimulates the brain so happy with this.
- Some activities are hard enough and some are not.
- She has said that sometimes the classwork is too easy

My child receives the help they need to do well.

Answered: 72 Skipped: 1



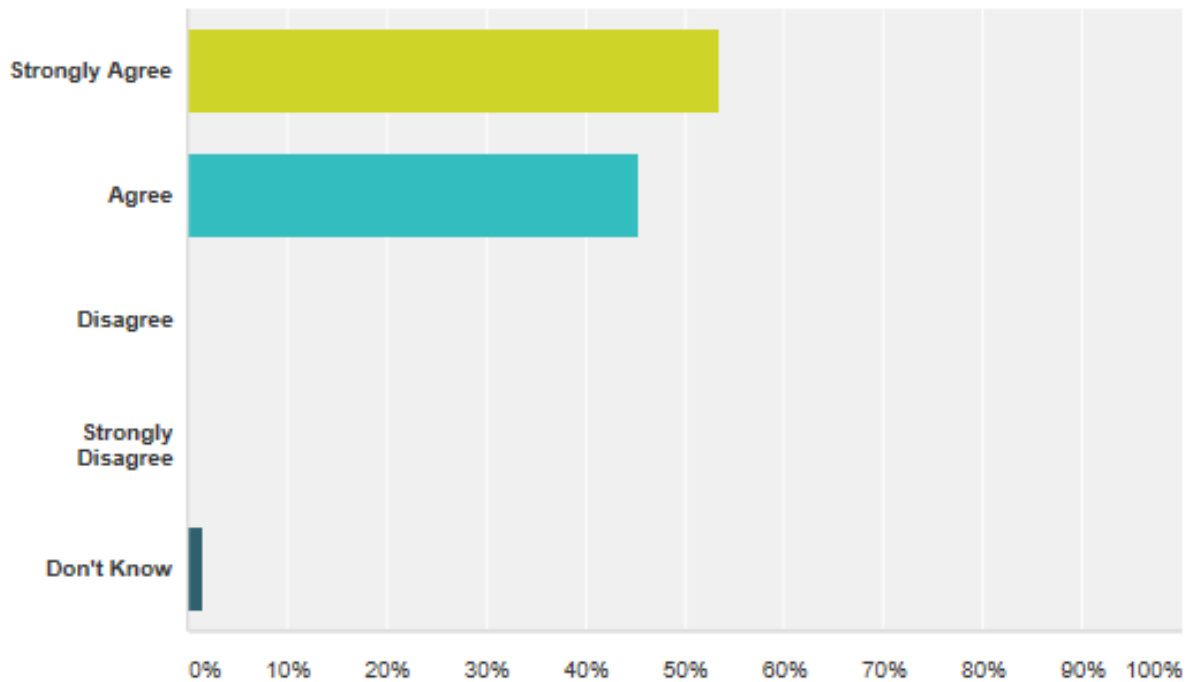
Answer Choices	Responses
Strongly Agree	47.22% 34
Agree	51.39% 37
Disagree	1.39% 1
Strongly Disagree	0.00% 0
Don't Know	0.00% 0
Total	72

[Comments \(2\)](#)

- I think sometimes that my daughter could be pushed a bit harder.
- Support provided for spelling

My child is encouraged to be healthy and take regular exercise.

Answered: 73 Skipped: 0



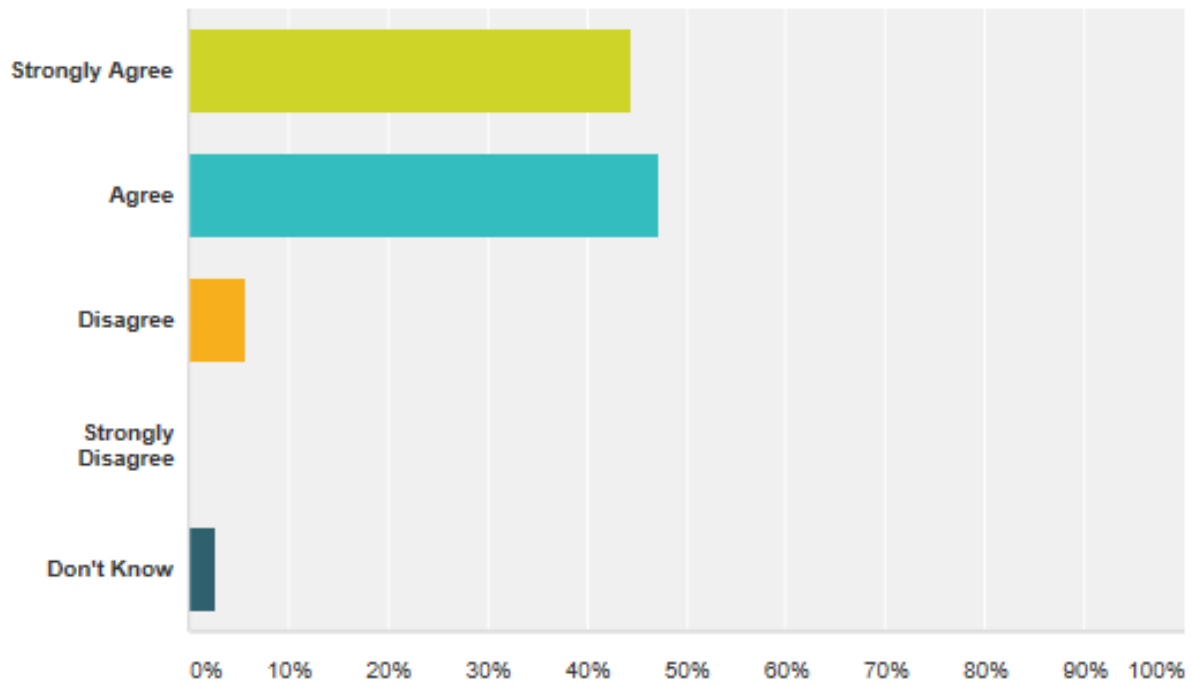
Answer Choices	Responses
Strongly Agree	53.42% 39
Agree	45.21% 33
Disagree	0.00% 0
Strongly Disagree	0.00% 0
Don't Know	1.37% 1
Total	73

Comments (7)

- I believe they are.
- Arhianna has loved taking part in her Yoga sessions this year and it has impacted on her interest in keeping healthy. She encourages me to work out with her now !!
- I would like to see more sports activity as sometimes their gym lesson is taken in class.
- I think the school could do more in terms of physical activity.
- The different sports clubs within the school are great and now including the p1 is excellent. It would be nice to see the kids being about in the community more with the educational/recreational walks that they have done in previous years
- Not that they like it (giggle)
- Regular gym activities & attends clubs

The school supports my child's emotional wellbeing.

Answered: 72 Skipped: 1



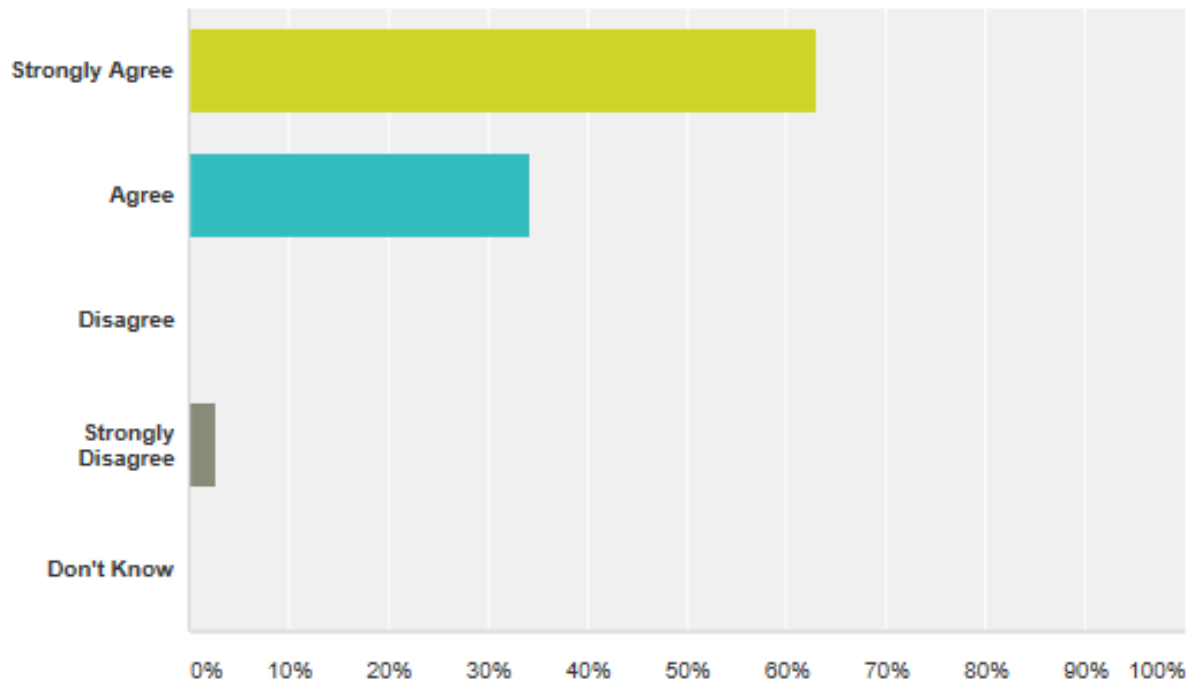
Answer Choices	Responses
Strongly Agree	44.44% 32
Agree	47.22% 34
Disagree	5.56% 4
Strongly Disagree	0.00% 0
Don't Know	2.78% 2
Total	72

Comments (2)

- See above
- My son seems to be happy in his surroundings and he is enjoying school at present.. so all good so far.

My child is making good progress at school.

Answered: 73 Skipped: 0



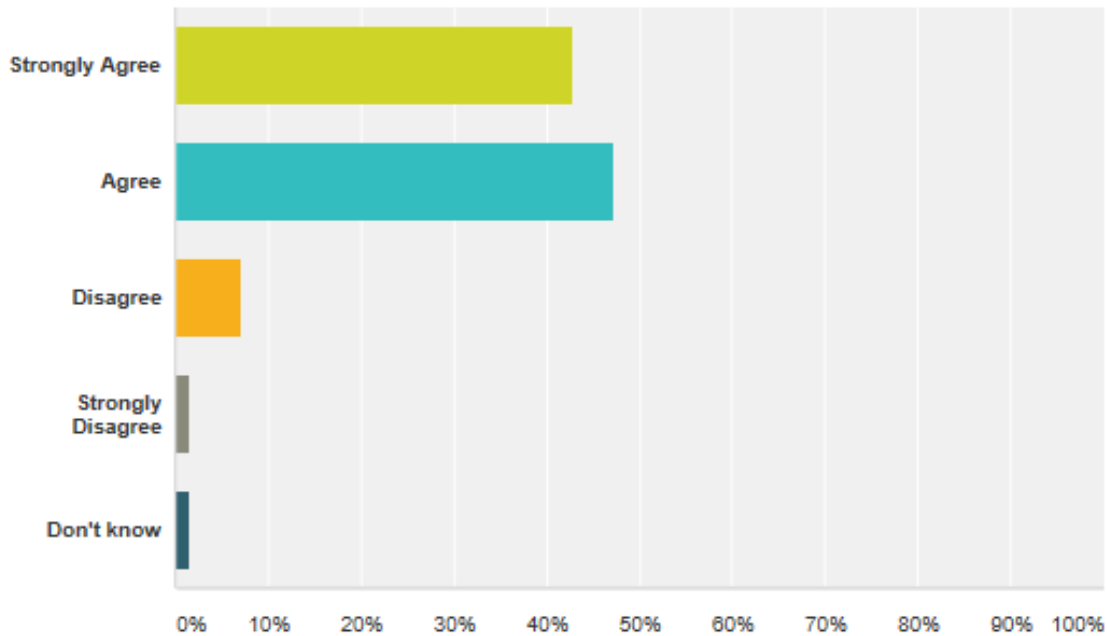
Answer Choices	Responses
Strongly Agree	63.01% 46
Agree	34.25% 25
Disagree	0.00% 0
Strongly Disagree	2.74% 2
Don't Know	0.00% 0
Total	73

[Comments \(1\)](#)

- I am happy with their progress.

I receive helpful information about how my child is doing e.g. informal feedback, reports.

Answered: 70 Skipped: 0



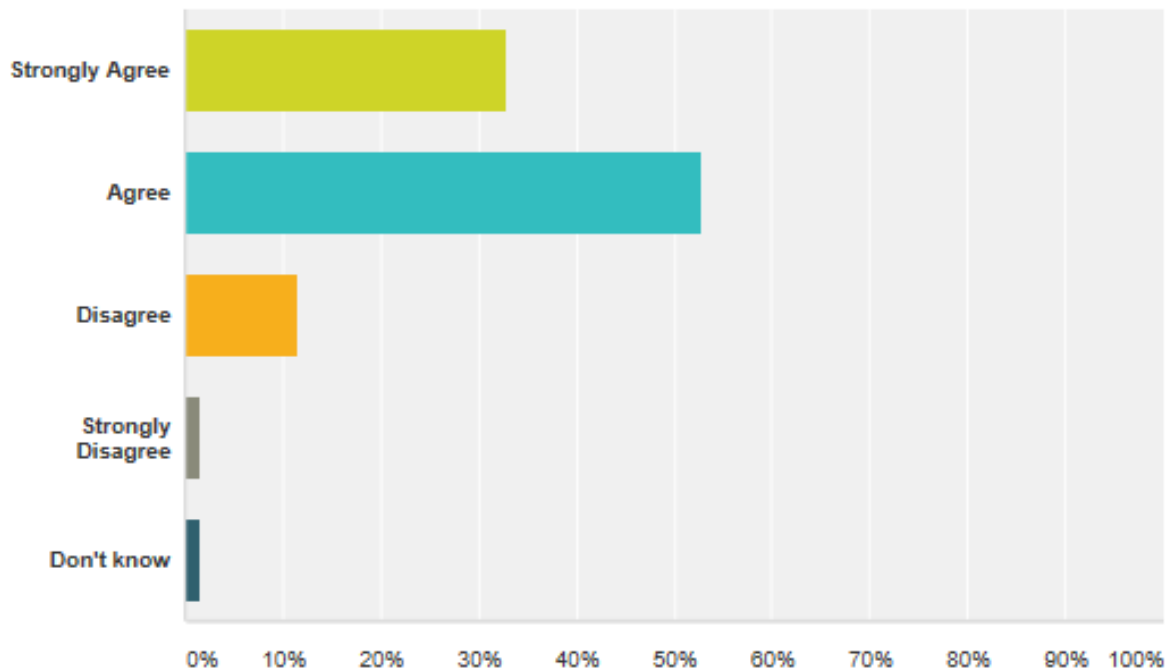
Answer Choices	Responses
Strongly Agree	42.86% 30
Agree	47.14% 33
Disagree	7.14% 5
Strongly Disagree	1.43% 1
Don't know	1.43% 1
Total	70

Comments (12)

- I am updated by log book in respect to how week has been and school reports/parents night.
- The learning log is a great method of communication I look forward to reading her book each week
- I think this could be much more regular to be honest.
- Formal feedback is quite lacking. The report card doesn't give any info on academic achievement compared to peer group, neither was this given to us at parents night. I would prefer more factual info twice a year.
- The learning logs are invaluable for this and for maintaining contact with teachers.
- Very rarely is positive feedback given in the learning log.
- I feel that the use of the learning logs to convey messages home is extremely important and a welcome bonus as not all schools have these in place.
- A snapshot hotter home every few months and a yearly report card isn't very helpful
- Both teachers (Mrs Curran & Mrs McDougall) have great at communicating areas of focus for both children. This has allowed us to support them in the correct way at home
- The journal is a fantastic communication tool between the teacher and I! Never any issues if I require to speak to teacher
- I have a communication jotter for myself and his teacher. I like this as we are working in partnership
- Learning Log provides regular feedback and reports contain adequate information.

The information I receive about how my child is doing reaches me at the right time.

Answered: 70 Skipped: 0



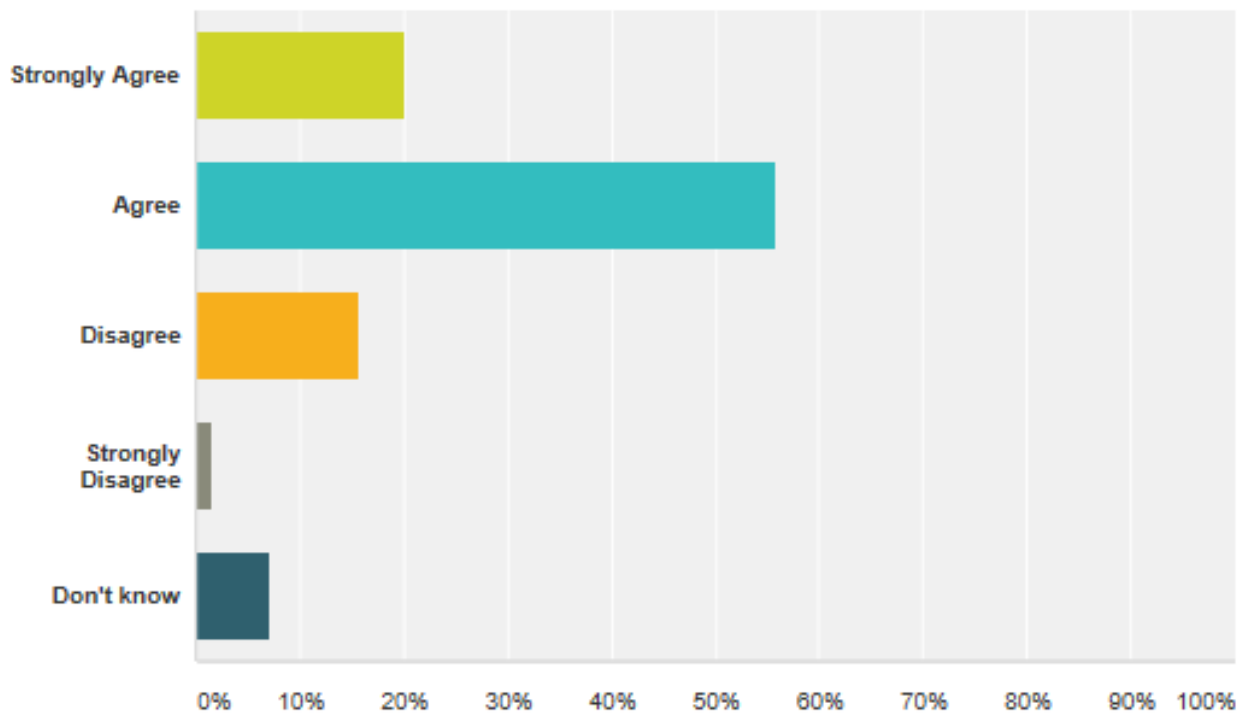
Answer Choices	Responses
Strongly Agree	32.86% 23
Agree	52.86% 37
Disagree	11.43% 8
Strongly Disagree	1.43% 1
Don't know	1.43% 1
Total	70

Comments (9)

- Again, I would like to hear more often.
- I would prefer to be updated twice a year, so I could take action earlier than is currently the case (i.e. Report card issued in May - bit late then if improvements required).
- But I think this is only because my child is doing well and there haven't been any concerns
- This information is given on parents nights. By the time your given feedback in May it's too late to do anything.
- I do feel for the new attenders that the first report cards are there slightly too early on in their transition period from nursery
- Feedback has been consistent throughout the year.
- At all times and within plenty of time
- Don't get informed of incidents such as accidents or bullying by school
- My child in supported class has communication diary which provides regular updates on a daily basis or as required.

I understand how my child is assessed.

Answered: 70 Skipped: 0



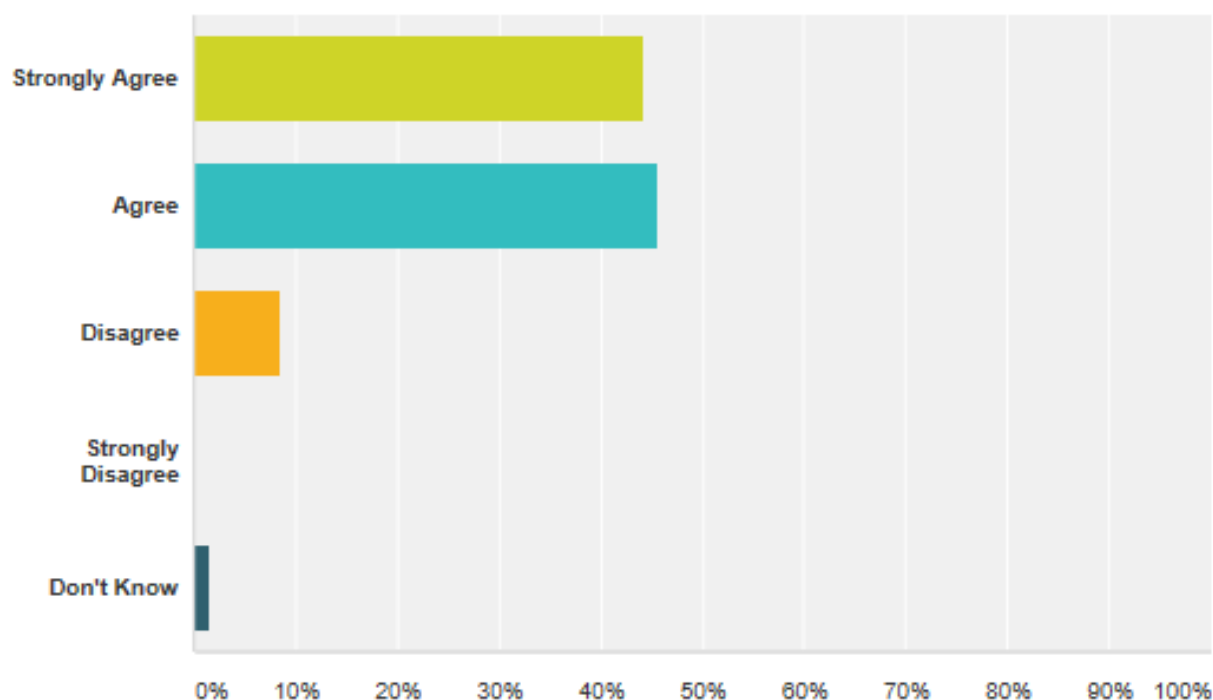
Answer Choices	Responses
Strongly Agree	20.00% 14
Agree	55.71% 39
Disagree	15.71% 11
Strongly Disagree	1.43% 1
Don't know	7.14% 5
Total	70

Comments (9)

- I am advised of this at parents night.
- I only know this as I work in education myself.
- More info on this would be helpful.
- Some more guidance/information along with the reports would be helpful as is isn't overly clear at present.
- Not too relevant yet (P1)
- Better communicated now than previously. With information handed out and information evenings/ and sessions at previous parents nights
- Not specifically
- Communicated really well
- I have been provided with what 'level' that my child's reading/writing is at but to be honest don't really know what that means in terms of where they should be or standard expected at that age.

The school gives me advice on how to support my child's learning at home.

Answered: 70 Skipped: 0



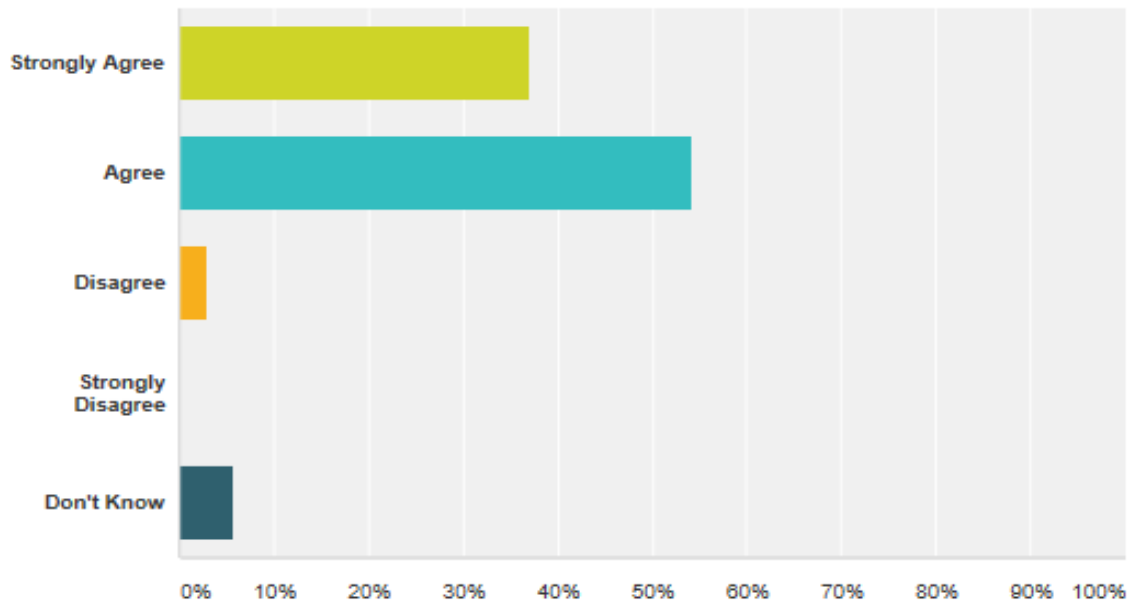
Answer Choices	Responses
Strongly Agree	44.29% 31
Agree	45.71% 32
Disagree	8.57% 6
Strongly Disagree	0.00% 0
Don't Know	1.43% 1
Total	70

[Comments \(6\)](#)

- I think this could be done much better to be honest. More parental workshops, more information on resources and teacher support.
- At the beginning of the year during a visit to the school. Though reminders might be helpful! A simple email would suffice.
- Crosshouse is very good at this
- The lets learn together session has been encouraging to most people I have spoken to. Seeing hands on how to continue the class teaching to home has been extremely beneficial
- Learning events were very helpful
- I agree for my girls.. I disagree as I have my own tragedies for son at home.. this also helps my son go into school in the morning.

The school organises activities where my child and I can learn together.

Answered: 70 Skipped: 0



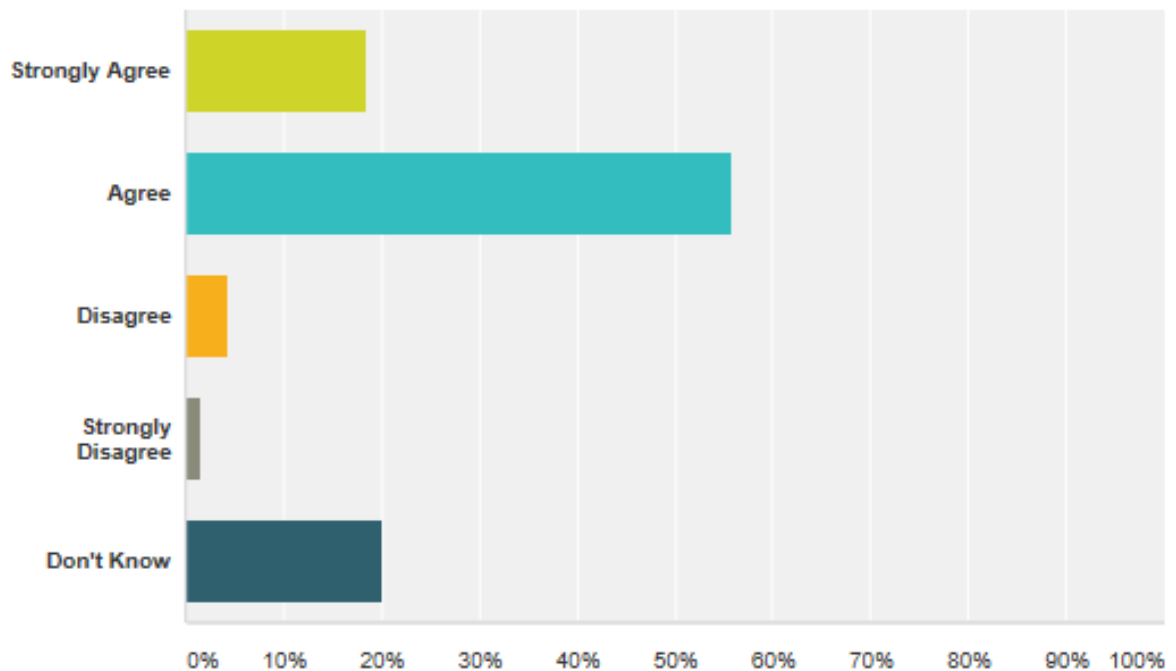
Answer Choices	Responses
Strongly Agree	37.14% 26
Agree	54.29% 38
Disagree	2.86% 2
Strongly Disagree	0.00% 0
Don't Know	5.71% 4
Total	70

Comments (9)

- I understand there are activities however I don't feel we need the school to facilitate this as we do a lot together and learn together. I recognise the need for this for some families. The times of these also prohibit full time working families to attend anyway during school hours.
- I have been to learning days within classroom and there was also a course of seminars for different learning objectives which also highlighted simple things to help with learning. Although this will probably come in more hand pay for sibling who is younger as more focused on early learning.
- Yes this was done a few times but I would quite like to see more family learning opportunities in school and the community.
- Unfortunately these don't always fall at times I am able to attend but this will be the case for many parents. However the activities I have been able to attend have been incredibly useful and well planned and run.
- Only one that I can think of during school/work hours.
- The family learning events were absolutely fantastic. Especially for parents of primary 1 like myself as everything is still new to us. They were all well organised and was obvious a lot of thought and work had gone into each event.
- As previous statement reads - lets learn together sessions have been very important and helpful to keeping the consistency from class learning to the home
- Would be helpful to have more of these types of events Not sure about this question if this is activites out of school hours? We have had a few leaflets. Children and dads which they have attended and unfortunately didn't like.

The school takes my views into account when making changes.

Answered: 70 Skipped: 0



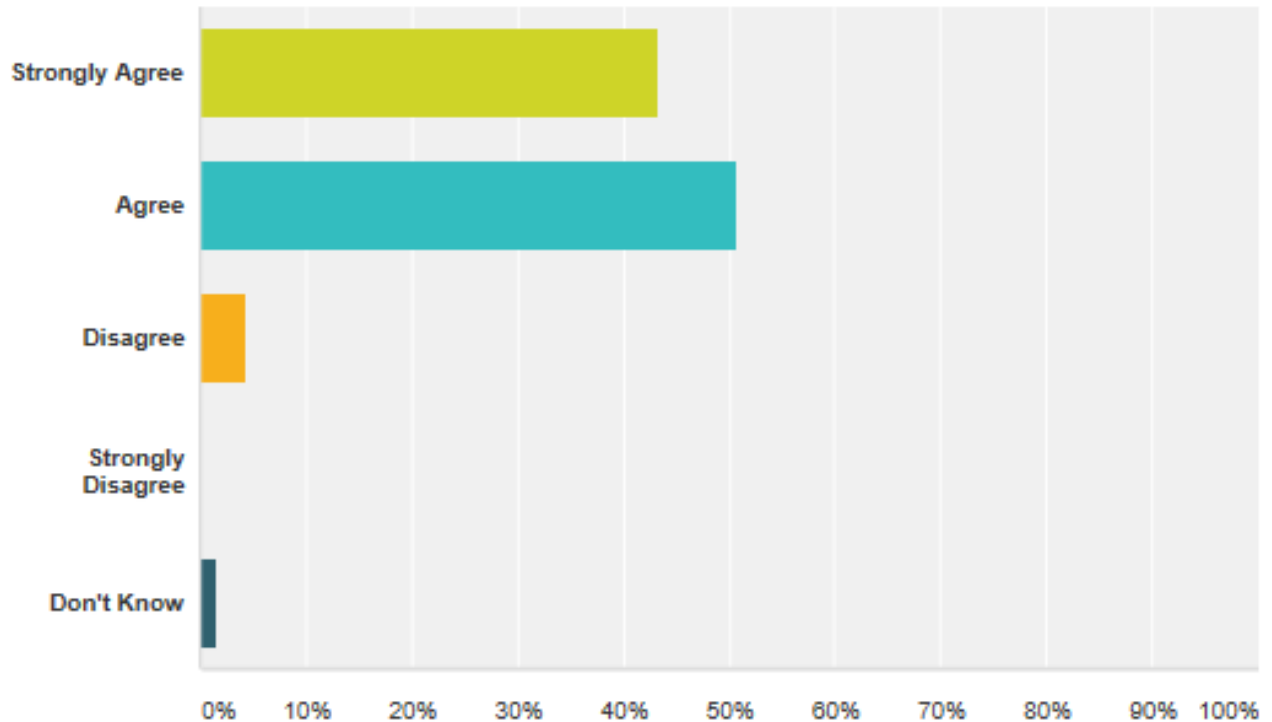
Answer Choices	Responses
Strongly Agree	18.57% 13
Agree	55.71% 39
Disagree	4.29% 3
Strongly Disagree	1.43% 1
Don't Know	20.00% 14
Total	70

[Comments \(7\)](#)

- There is still too much paper sent home despite giving 6 years of feedback. Better use of technology and social media platforms is helpful.
- I am not aware of what mechanisms are in place for this and in what instances this would relate to
- I generally find that I am told after decisions have been made.
- Every concern I've raised has been dealt with efficiently. On some occasions my views weren't always agreed with but the staff explained to me in detail why so I could understandable a compromise was met. Can't ask for anything better than that. My son's teacher and deputy head have always made it clear that I know my child best and that they want to work with me. Together for my child. It's a great approach.
- Strong parent council
- Not given specific views to school so answered Don't Know although I'm sure they would
- There has been big changes in this area and am very happy overall with it.

I feel comfortable approaching the school with questions, suggestions and/or a problem.

Answered: 69 Skipped: 1



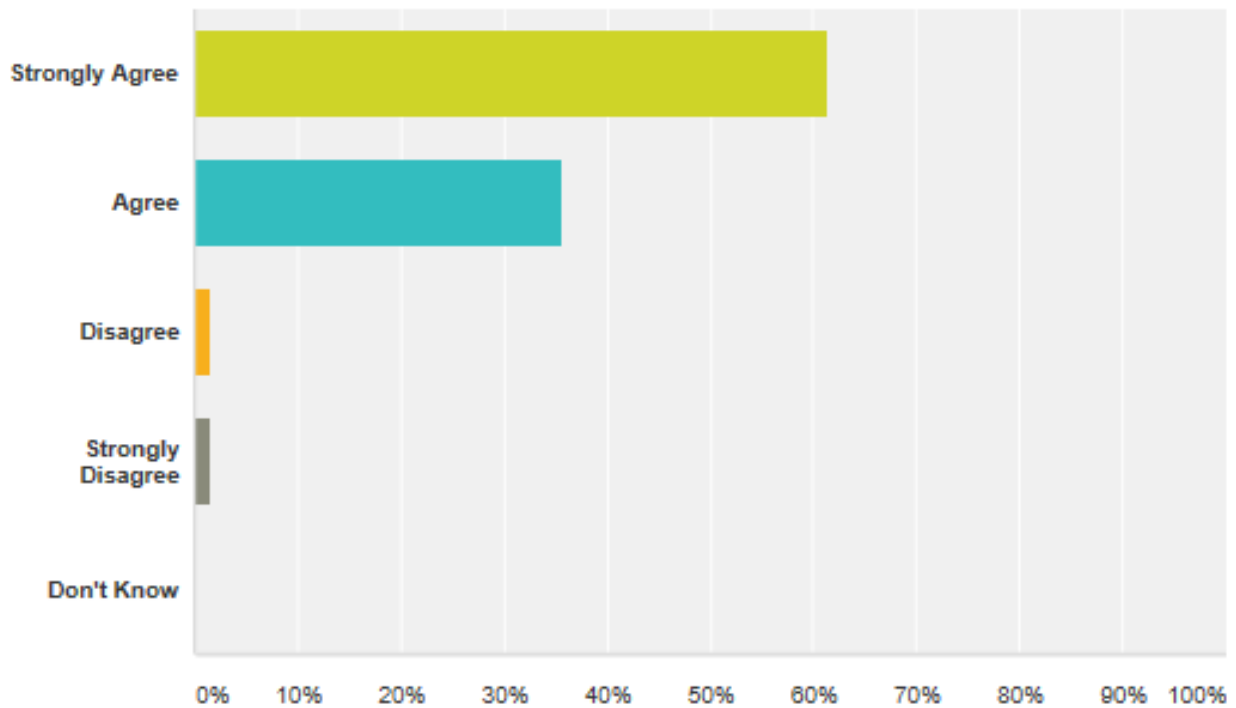
Answer Choices	Responses	Count
Strongly Agree	43.48%	30
Agree	50.72%	35
Disagree	4.35%	3
Strongly Disagree	0.00%	0
Don't Know	1.45%	1
Total		69

Comments (6)

- I think Mrs Murray in particular is very approachable. Most of the teaches are too. Not the same can be said for some of the office staff who tend to treat the parents like children!!
- I would have no problem speaking to any member of staff in respect to problem or concerns
- The learning logs are helpful
- Never any probs if require to make contavt
- I do feel I can approach head teacher she is a lovely individual and takes my concerns etc on board.
- All staff are very approachable

I am satisfied with the quality of teaching in the school.

Answered: 70 Skipped: 0



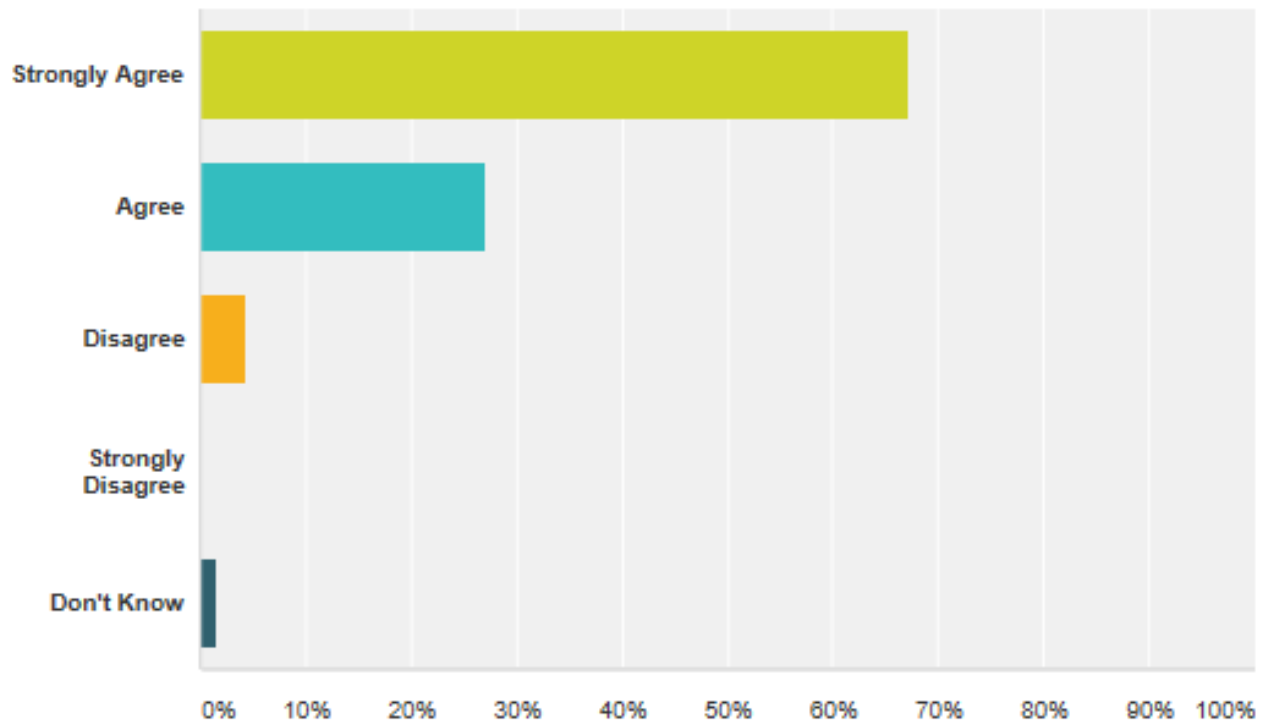
Answer Choices	Responses
Strongly Agree	61.43% 43
Agree	35.71% 25
Disagree	1.43% 1
Strongly Disagree	1.43% 1
Don't Know	0.00% 0
Total	70

Comments (7)

- I know the staff work hard which is demonstrated often at the work put into shows, time given for school parties and school fairs etc.
- My child's reading and writing has barely improved since September. Yet I'm lead to believe the fault lies with my child. These basics are the schools responsibility and informing a parent at the end of term that there as been little improvement and that your child has to take responsibility with their homework at home more regarding revision etc is unacceptable. The teacher should have done something sooner.
- My child's reading and writing has remained at the same level since September.
- Fab teachers and strong management team with overall minimum turnover
- The teachers at Crosshouse all do a fabulous job and make my daughter's time at school enjoyable
- Very much so

The school is well-led and managed.

Answered: 70 Skipped: 0



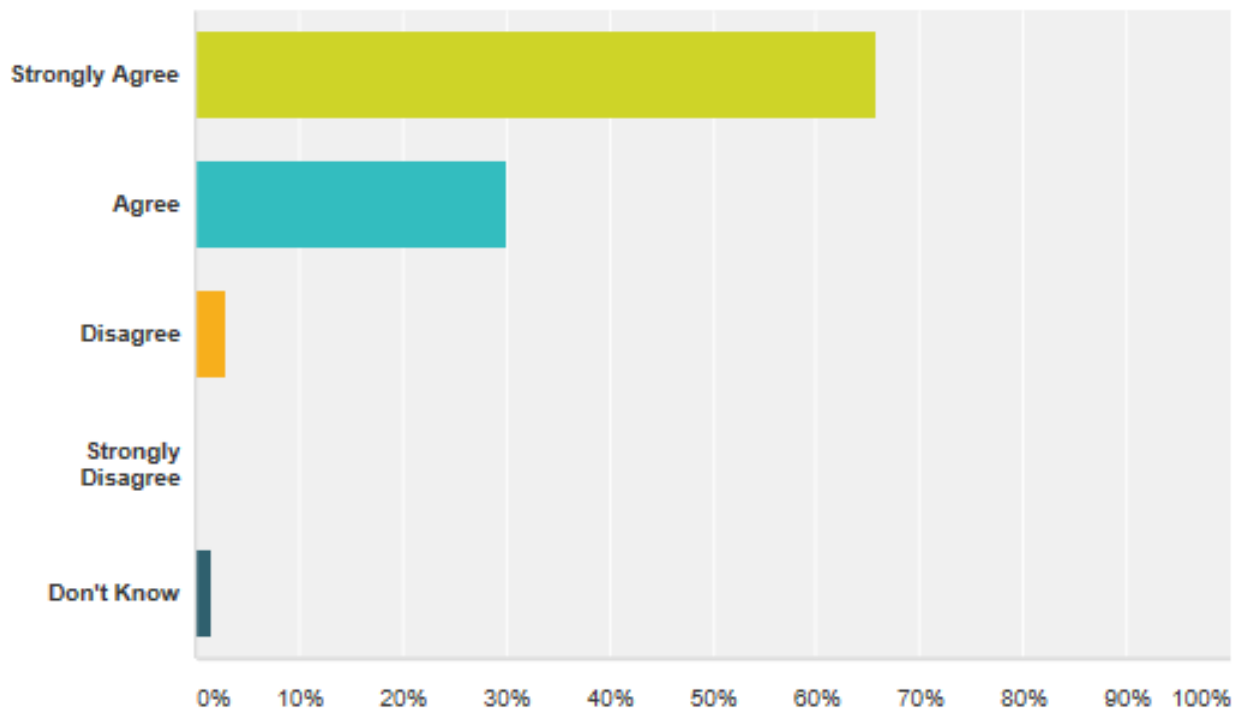
Answer Choices	Responses
Strongly Agree	67.14% 47
Agree	27.14% 19
Disagree	4.29% 3
Strongly Disagree	0.00% 0
Don't Know	1.43% 1
Total	70

Comments (4)

- I feel at times there's far more importance placed on uniform and shoes and jackets "not fitting in with school colours" than actually concentrating on education. What a child wears isn't priority - education should be!
- Very strong team
- What a difference Isabelle Murray has made in leading the school and her team
- I think this is apparent by how well teachers seem to get on with each other

Overall, I am satisfied with the school.

Answered: 70 Skipped: 0



Answer Choices	Responses
Strongly Agree	65.71% 46
Agree	30.00% 21
Disagree	2.86% 2
Strongly Disagree	0.00% 0
Don't Know	1.43% 1
Total	70

Comments (5)

- My son has come a long way in his first year at school. The staff have been so supportive to his needs. I genuinely feel like the staff are in his corner and want the best for him.
- Can't fault the school a lovely school with fantastic views
- I feel past bullying incidents have not been dealt with sufficiently. No updates are forthcoming. It's a nice evening school but I feel the system of speaking to deputy head is poor
- Excellent school thank you to everyone who works hard as a family we really appreciate it.
- Great school with great standards. My son is happy at Crosshouse .